

André Imhof: Digitalization & Service 4.0

How to Meet & Exceed Customer Expectations

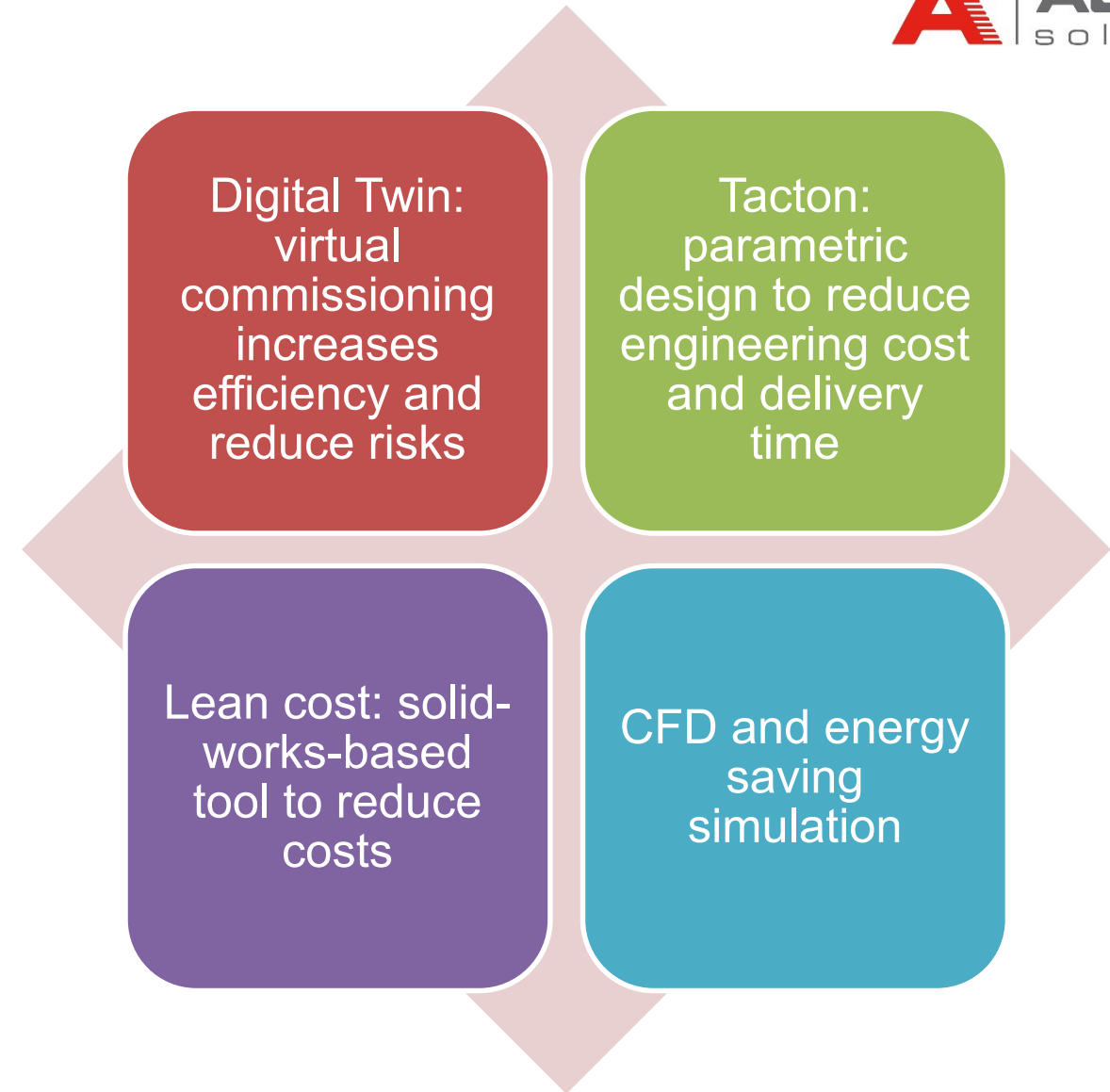
Group of companies

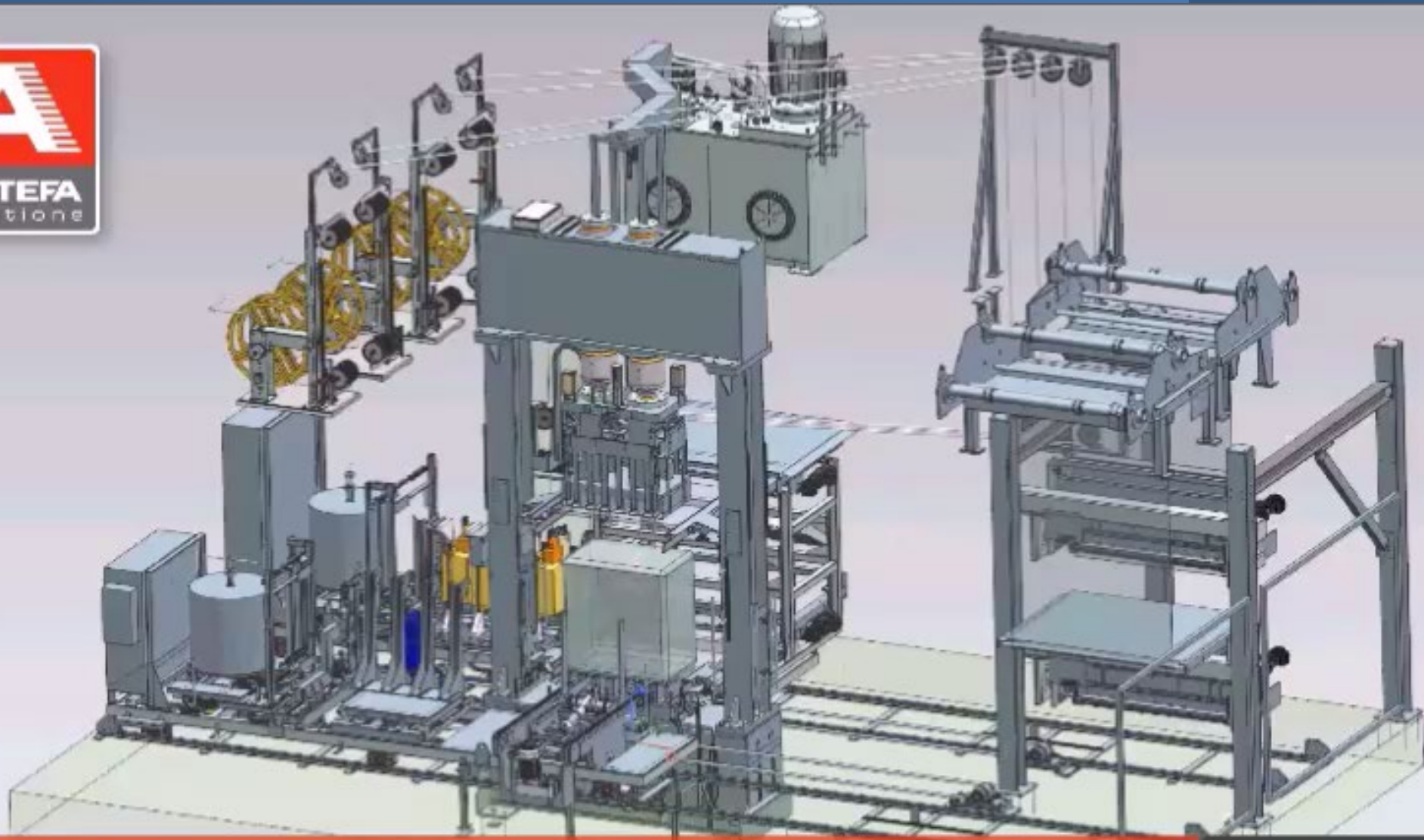


business units



internal digitalization process

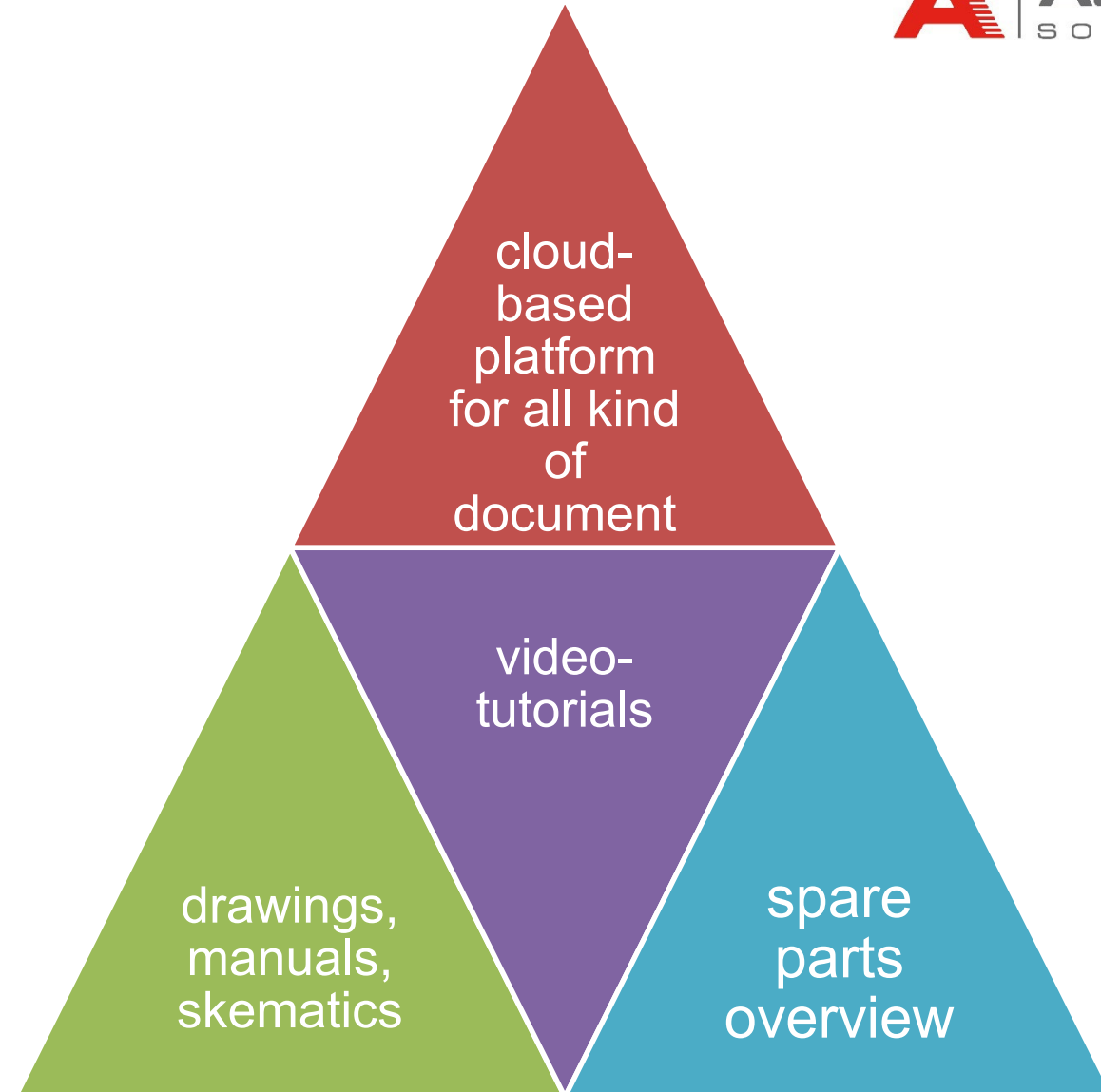




digital twin

Industry 4.0

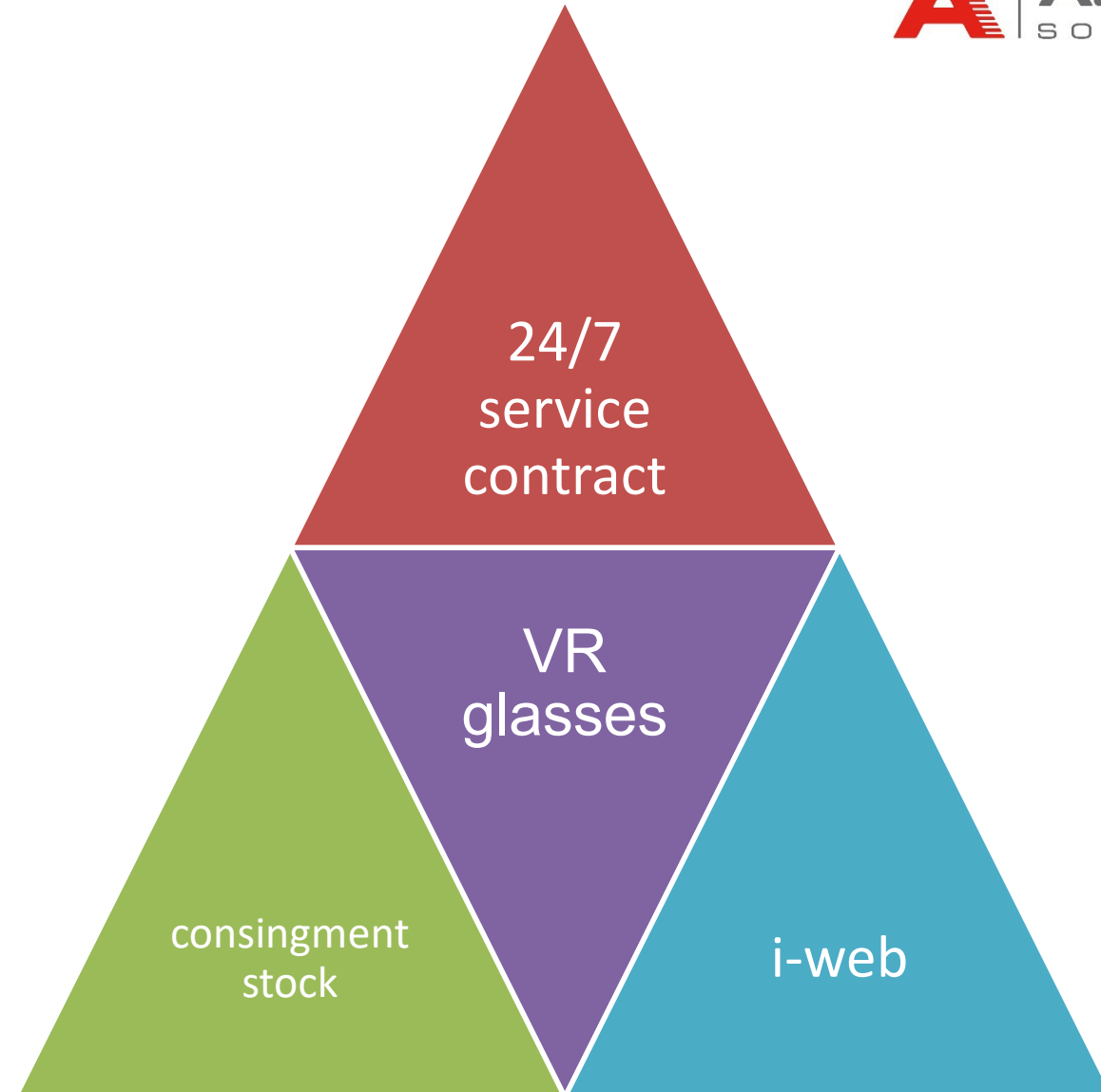
QR-code cloud-portal for operators and maintenance staff



Service 4.0 and lifecycle service contracts



digital customer interface

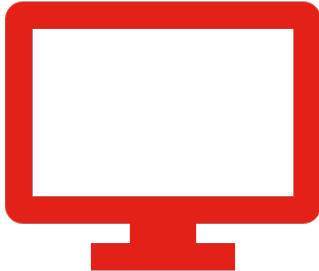




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