

### André Imhof: Digitalization & Service 4.0

How to Meet & Exceed Customer Expectations

### **Group of companies**







## business units



## internal digitalization process

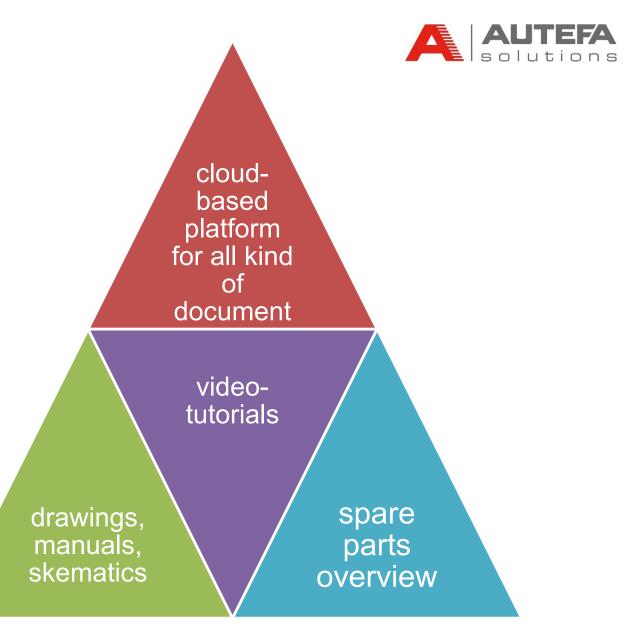
Digital Twin: virtual commissioning increases efficiency and reduce risks Tacton: parametric design to reduce engineering cost and delivery time

Lean cost: solidworks-based tool to reduce costs

CFD and energy saving simulation

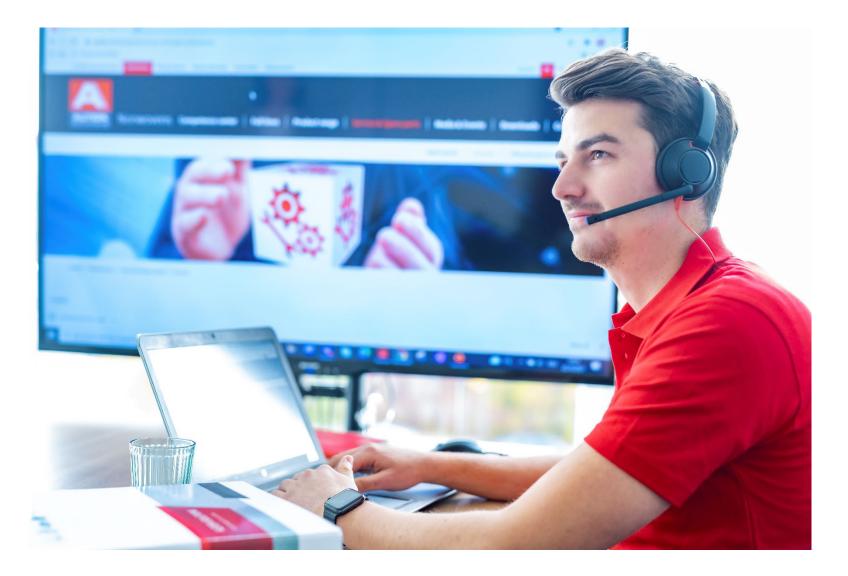


# **QR-code** cloud-portal for operators and maintenance staff

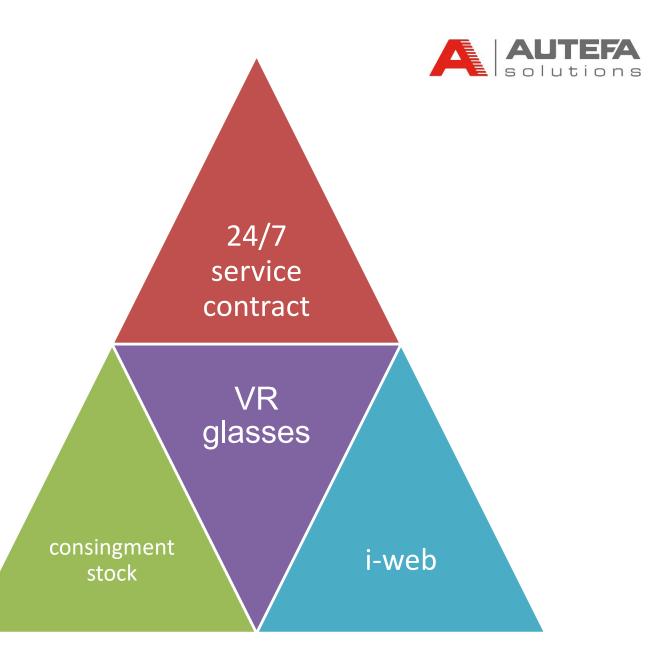


#### **Service 4.0 and lifecycle service contracts**





# digital customer interface









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